

Dukesway
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Quality Policy Statement

The Company is committed to achieving, maintaining and improving a level of workmanship and quality of performance which will provide assurance to our customers that the activities we perform and the service we provide will meet their specified quality requirements.

It is, therefore of paramount importance that as a Company and as individuals, at every level, we will continually seek out the specific needs of those who depend upon us, perform tasks correctly and thereby satisfy their needs.

We have achieved acceptance to the International Quality Management System Standard ISO9001: 2015 to include National Highway Sector Scheme No. 16 for the Laying of Asphalt Mixes. This has been achieved by setting up formal measures of performance with our main customers, and setting targets, based on these measures, to improve our performance. We hold an annual review of our performance at which we set objectives to improve our performance over the next 12 months.

Our Integrated Manual has been designed to achieve this policy, by doing everything right first time, and by conforming to the accepted Standards.

The full Manual will be available to any individual who wants to read it. Copies of relevant Procedures are issued as a matter of course to certain personnel involved in the work on a day to day basis.

We have also achieved Certificate of Conformity of the Factory Production Control which applies to the product Asphalt Concrete BS EN 13108 - 1 Part 1 2016, Hot Rolled Asphalt BS EN 13108 - 1 Part 4 2016 & Stone Mastic Asphalt BS EN 13108 - 1 Part 5 2016 for road surfacing applications, under SGS Certificate GB13/89715.

Any suggestions that may lead to an improvement in the quality of installations, services or systems should be forwarded directly to our Managing Director who will acknowledge all communications.

Chris Dancer
 Managing Director

Date: 20 September 2018
 Issue 10



ISO 9001
 ISO 14001
 OHSAS 18001

Certificate 777